



Terms and conditions – Saturday Scene and Our Zone

Parkside operates a variety of day and evening services. These terms and conditions for our Childrens Services Saturday Scene and Our Zone ensure that all parties understand the expectations around payments, refunds, cancellation and alterations to the service.

Service Terms

Parkside will invoice the Parental contribution every 6/7 weeks in advance, payment is required in full prior to the start of each activity programme. Note: This is also a requirement from Hampshire County Council, who part fund these sessions for Hampshire children.

There is no refund option if the child is absent or leaves prior to the end of a session.

If you wish to completely cease receiving the service, 4 weeks written notice is required; otherwise we charge for the deficit in notice, if given below 4 weeks.

As the service is part supported by Hampshire County Council for Hampshire children, their parents/carers must provide a valid Gateway membership number obtainable from Hampshire County Council.

For children living in Surrey, session fees are full cost and the Deputy Manager responsible for the service will advise Surrey residents of this charge.

Both services are for ages 8-18 years of age inclusive.

The service continues throughout the year with the exception of Christmas when it will close for two weeks and for the Easter Holiday weekend (total 3 Saturdays).

Parental rates are reviewed in-line with financial support applications to Hampshire County Council.

Payments can be made in the following ways:

- Cheque made payable to Parkside
- BACs
- Cash

Data Protection

Parkside is registered as a Data Controller under the Data Protection Act 1998 (GDPR May 2018). To process your booking, we need to collect personal details about the service user and in some cases from a Parent or Carer on behalf of the service user. We will treat it as confidential and keep it secure, complying with relevant UK legislation. We will use your email address and telephone number to contact you with information that relates to the booking/invoice and any other matters that relate to the welfare of the service user.